

## 2-1-1 SERVICES

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### **Every hour of every day, hundreds of people need essential human services**

Every hour of every day, hundreds of people need essential human services - they are looking for training, employment, food pantries, help for an aging parent, addiction prevention programs for their teenage children, affordable housing options, support groups and ways of becoming part of their community. 2-1-1 allows people to give help and to get help.

2-1-1 is an easy to remember telephone number that, where available, connects people with important community services and volunteer opportunities. In 2010, 2-1-1 services in the United States answered more than 16.4 million calls. The implementation of 2-1-1 is spearheaded by United Ways and information and referral agencies in states and local communities. United Way Worldwide (UWW) and the Alliance for Information and Referral Systems (AIRS) are committed to providing national leadership so that every American has access to this essential service.

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